



UNIVERSITY OF OTTAWA  
HEART INSTITUTE  
INSTITUT DE CARDIOLOGIE  
DE L'UNIVERSITÉ D'OTTAWA

## COMMUNICATIONS

David, Karen

We wanted to follow up with you by the end of this week so that you are made aware of the changes that have been occurring with the renovation project at the Heart Institute. While Construction projects often have both anticipated and unanticipated challenges, and the “best laid plans” phrase comes to mind for the current project, there are circumstances that arise that require a shift in the original game plan. We apologize for the various inconveniences our MRI-CT construction project have caused during the last two weeks. You are absolutely right - commitments that cannot be 100% respected should not be made and we will keep that in mind as we move forward.

We have contacted the project consultants and the contractor to address the various issues you raised and offer the following feedback as well as additional updates:

**Weekend noise:** We will have to engage in some weekend work to accommodate the surgeons working adjacent to the demolition area. The demolition work started this week to remove the slab and rock in the basement and the completion of the surgical cases has been impacted by the noise and vibration. We have reached a compromise to allow patient care requirements to be addressed, but this has resulted in some of the demolition to be scheduled over the coming weekend. The contractor will be working this coming Saturday and Sunday and will abide by the City of Ottawa noise bylaw requirements. If work will need to be scheduled on subsequent weekends, we will advise you once we know. The contractor will have a compressor for air tools on site this weekend and possibly over the next week or two.

**The garbage bin:** The contractor has advised that the garbage bin placement on the north side of the ambulance entrance differs from the original plan because of:

- Locating the bin on the south side as originally planned impacted the location of the crane needed for unloading supplies for the project – which would mean more street and traffic disruption overall; and
- There was a greater risk of damage to the trees on the south side during pick up and drop off of the bin.

The contractor will remind the construction staff to use care when they move the equipment to prevent damage to the trees.

**Parking:** The contractor has been reminded that parking of employee vehicles on the grass is not permitted unless they have advised us of a specific requirement to do so (e.g. equipment unloading, service trucks, crane, etc.). All other vehicles will be removed from the site by the contractor.

**Equipment:** Equipment such as the crane and generator will remain in the fenced areas at this point of the construction as they are needed for the current phase of the construction. A portable outhouse will also be placed inside the fenced area. The contractor will provide us with a list of equipment & vehicles that will be located within the 2 fenced spaces and approximate timelines that they will be present. We will share this information with you as we receive it.

**Residue / liquid:** The liquid that was noticed was water combined with concrete dust from the wet saw cutting and should not pose a problem for the trees.

**Hospital Staff:** We will send out a reminder to our staff members to remember to clean up after themselves if they are walking about the neighborhood during their lunch and breaks.

We do know that this is an inconvenience and that making sure you know why plans change and when these changes will occur is of utmost importance.

Thank you,

A handwritten signature in black ink, reading "Vincent Lamontagne". The signature is written in a cursive style with a large initial "V" and a long, sweeping tail.

Vincent Lamontagne  
Senior Manager, Public Affairs  
University of Ottawa Heart Institute